# READY TO USE THE PAYMENT PORTAL?

Follow these steps to get started!

Step 1: With your invoice handy, go to *www.VitaliaRockside.com*
First click on the "Resident Portal" Button

Desktop:

Mobile:

Step 2: Choose "Assisted Living & Memory Care" if you're an Assisted Living or Memory Care resident, or "Independent Living" if you're an Independent Living resident.
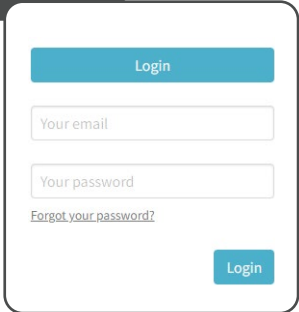
RESIDENT PORTAL

INDEPENDENT LIVING PORTAL   ASSISTED LIVING & MEMORY CARE PORTAL
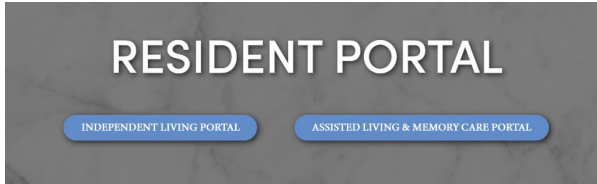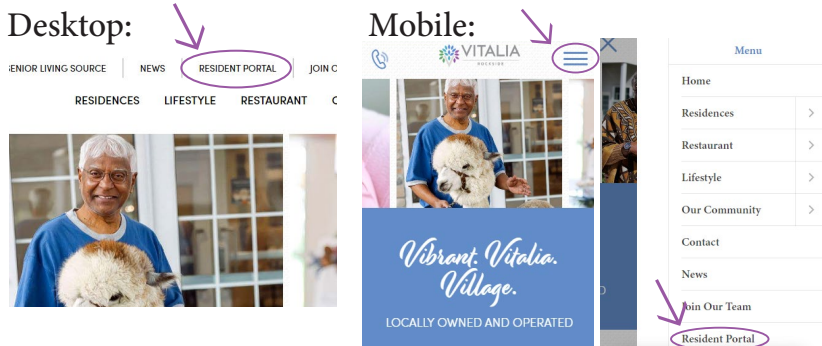
Step 3: Choose the appropriate prompt to either Quick pay, Login, or Sign up.

VITALIA
ROCKSIDE

Quick pay

Login

Sign up
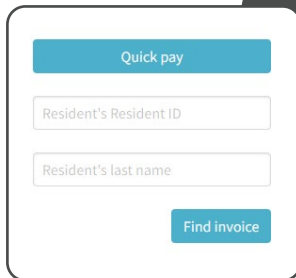
Use your surname and Resident ID to **Quick Pay**

Quick pay

Resident's Resident ID

Resident's last name

Find invoice

Login using your email and password to access your account

Login

Your email

Your password

Forgot your password?

Login

Quick tip!

Need some help? Use these handy prompts beneath the options in Resident Portal to help!

Trouble logging in?

Forgot your password?

Didn't receive confirmation instructions?

Didn't receive unlock instructions?

Sign up

Resident resident id

Resident's last name

Your name

Your email

Your password
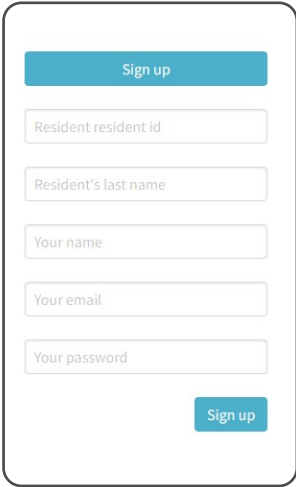
Sign up

If this is your first visit and you've yet to create an account, click **Sign Up** and fill out the prompts.